

REPORT REFERENCE NO.	CSC/22/2
MEETING	COMMUNITY SAFETY COMMITTEE
DATE OF MEETING	9 FEBRUARY 2022
SUBJECT OF REPORT	STRATEGIC PRIORITY 1 AND 2 PERFORMANCE MEASURES: QUARTER 2 2021-22
LEAD OFFICER	ACFO PETE BOND, DIRECTOR FO SERVICE DELIVERY
RECOMMENDATIONS	<i>That the performance against targets under strategic priorities 1 and 2 be welcomed and noted.</i>
EXECUTIVE SUMMARY	<p>At its meeting on 29 June 2021, the Devon & Somerset Fire & Rescue Authority (FRA) agreed four Strategic Priorities to guide the activity of the Service (Minute DSFRA/21/9 refers).</p> <p>It was further agreed that Strategic Priorities 1 and 2 along with the associated objectives should be reported upon to the Members of the Community Safety Committee (CSC) on a regular basis.</p> <p>At the meeting held on the 26 July 2021, the Committee agreed (Minute CSC/21/2 refers) a set of key performance indicators (KPIs) in order to maintain scrutiny of Service activity and progress against Strategic Priorities 1 and 2. It was further agreed that a KPI report would be produced for the preceding quarter of the financial year for each subsequent Committee meeting.</p> <p>Appendix 1 of this report presents the Quarter 2 of 2021-22 KPI report for Strategic Priorities 1 and 2.</p>
RESOURCE IMPLICATIONS	Existing budget and staffing is sufficient to deliver the required improvements
EQUALITY RISKS AND BENEFITS ANALYSIS	N/A
APPENDICES	A. Community Safety Committee 2021-22 Quarter 2 performance report
BACKGROUND PAPERS	DSFRA/21/9 Strategic Policy Objectives 2021-22

1. **INTRODUCTION**

- 1.1. At its meeting on 29 June 2021, the Devon & Somerset Fire & Rescue Authority (FRA) agreed 4 Strategic Priorities to guide the activity of the Service (Minute DSFRA/21/9 refers).
- 1.2. It was further agreed that Strategic Priorities 1 and 2 along with the associated objectives should be reported upon to the Community Safety Committee (CSC) on a regular basis.
- 1.3. At the meeting held on the 26 July 2021, the Committee agreed (Minute CSC/21/2 refers) a set of key performance indicators (KPIs) in order to maintain scrutiny of Service activity and progress against Strategic Priorities 1 and 2. It was further agreed that a KPI report would be produced for the preceding quarter of the financial year for each subsequent Committee meeting.
- 1.4. Appendix 1 of this report presents the Quarter 2 of 2021-22 KPI report for Strategic Priorities 1 and 2.

2. **PERFORMANCE OVERVIEW**

- 2.1. The performance status of the Service KPIs is based on the following criteria:
- Succeeding The KPI is achieving its target.
 - Near target The KPI is less than 10% away from achieving its target.
 - Needs improvement The KPI is at least 10% away from achieving its target.

Performance overview: top level

- 2.2. Table 1 below shows the Service's performance status overview in Quarter 2 of 2021-22:

	Succeeding	Near target	Needs improvement
Priority 1	8	10	1
Priority 2	8	4	0

- 2.3. There is currently one KPIs that are requiring improvement.
- KPI 1.1.4.1 - Number of Home Safety Visits completed.
- 2.4. This area has been subject to review and an exception report is included within the performance report attached at Appendix A.
- 2.5. The following KPI areas are not included within this report but the Service will be looking to introduce in future versions:

- Co-responder availability – data issues need to be resolved before reporting can commence; and
- Education – COVID-19 has affected the delivery of these activities.

ACFO PETE BOND
Director of Service Delivery